



i care...  
i volunteer.

## 2015 Annual Report

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*“We’ve done so well with volunteer responses ...thank you for your assistance and for helping us to increase our volunteer team!”*

*~ The Lung Association ~*

## Who We Are

Volunteer MBC is the local Volunteer Centre, serving the cities of Mississauga and Brampton, and the Town of Caledon, that fosters and develops volunteerism by raising awareness of the power of service.

Our centre offers a referral and matching service for volunteer placement within the community for all ages, and also serves the corporate community with various programming services that engage team and individual volunteering.

In addition, we provide education and support for Volunteer Engagement Professionals, Board Directors and volunteers through our *Training Centre for Service Excellence* focusing on topic and issue related workshops/webinars, comprehensive and informative programs, and community outreach.

And lastly, we strive to be a strong voice to support and promote volunteerism through advocacy, community outreach, and public and media relations.

**C**onnect  
**A**ctive  
**R**ecognize  
**E**ducate



# A Letter From Our Board President

As my final term as President of Volunteer MBC comes to a close, I wish to thank all those that have made these past two years a success. The dedication and hard work of our staff and volunteers has been truly amazing.

I have observed so many wonderful opportunities for volunteers to be engaged. It is truly gratifying. Each year we provide many opportunities for volunteers. They come from all walks of life. Some are new Canadians or the unemployed who are looking for experience in a new country or just a new opportunity after having worked in a dead-end job for so many years.

Our youth volunteers are required to volunteer for a minimum of 40 hours in order to graduate. For some it became another “thing” to get through and check off their list. Here at Volunteer MBC we found that our youth engagement is through the roof. Students who come here find meaningful opportunities. With others of all walks of life, they develop lifelong relationships. They are in an environment that allows them to see the kind of difference that volunteering can make. This instills a sense of pride and accomplishment that will have them understand that living isn’t about how much money you can make, rather, that life is really about being in the service of others.

Seniors seem to understand this concept of service. Over the years, seniors accumulate much experience in many different sectors, be it for-profit companies, government or not-for-profit organizations. They have unique skills that they don’t want to see wasted. Connecting with Volunteer MBC allows them to utilize their accumulated knowledge. It is also an opportunity to interact with others and to increase their network.

Carine Strong, the Executive Director, does an amazing job to coordinate all these diverse groups. Her staff are extremely supportive and if you have not had a chance to interact with them, please do. I have had the privilege to interact with all of them over the past three years. They are, one and all, to be commended for their dedication and support. They work in the not-for-profit sector because it matters to them. They believe in what the centre stands for. They work many long and hard hours to make all that the centre offers. As a not-for-profit, we rely on the generosity of others to keep our funding going. That means that our staff is not paid as well as what they could earn in the for-profit sector. It is why these people are dear to the Board and I.

I leave with mixed emotions. I will certainly miss all those people that helped me to become a better Board member, my colleagues on the Board and the wonderful staff that makes our job as Board members much easier.

Finally I would be remiss in talking about our Vice President of the Board, Jake Dheer. He has been a magnificent presence. His insight, connections and energy have elevated the Board’s profile.



Arno Ilic  
Board President



# A Letter From Our Executive Director

Friends and Colleagues,

This is the time of year where we take a moment to evaluate our success over the past year and identify areas where we can improve. You will see, as you review this Annual Report that last year we accomplished a number of key initiatives despite some funding gaps.

In the Spring of 2015, we successfully launched our new Online Volunteer Referral System - Volunteer Attract. There was an initial learning curve for our members, but the results provided us with a much more user-friendly system both for the volunteers looking to hone in quickly on roles that match their specific interest and for our members who now have improved capacity to recruit volunteers. This resulted in close to 32,500 referrals last year with huge growth in youth engagement, but a sharp decline in adult volunteering, especially in the 25 to 45 age group, due to precarious employment, lack of skills-based volunteer opportunities and there was also a lack of funding to focus on those target groups. On the positive side, via our annual survey, 25% of the respondents indicated that they volunteered for the first time.

Via the *Training Centre for Service Excellence*, we aimed to facilitate excellence and best practice in volunteer management and volunteering through education and capacity building. We expanded our learning delivery model by introducing Webinars to accommodate the hectic schedules of Volunteer Engagement Professionals. Via a Grants Ontario Sports grant, we were able to provide a Board Governance Bootcamp training series to 110 Board members, representing 40 sports groups and the Region of Peel provided funding for 50 Board members from community service organizations to receive the same learning opportunity.

Volunteer recognition is a significant component of successful volunteer management. Both our *Volunteer Awards Breakfast* event in the Spring and *International Volunteer Day* event held in December allowed us to honor and celebrate incredible volunteers from across Peel. As the administrator for the PREB-Ontario Volunteer Legacy Program, with the OVCN (Ontario Volunteer Centre Network), we also successfully delivered 25,000 PREB Certificates to the Games volunteers.

Volunteer Centres across Ontario (including Volunteer MBC) are now training their member organizations on the free PREB-Ontario system to allow them to produce PREB Certificates to their volunteers in recognition of their skills demonstrated while volunteering. The Certificates are highly valuable to youth, employment seekers, including newcomers seeking recognized Canadian work experience.

As you read this Annual Report, we hope it will remind you of our recent successes and energize you for the future as we begin the process to collaboratively develop a new Strategic Plan with input from our Board, staff and volunteers. Along with a refreshed Mission Statement, the new plan will come into effect in September 2016, and will provide clear direction and measureable outcomes to guide Volunteer MBC over the next three years.

For our Board of Directors, 364 volunteers and staff who have tirelessly committed time and energy to the success of Volunteer MBC, to our funders, sponsors and donors, I thank you from the bottom of my heart. Volunteer MBC's successes are the direct result of the support, commitment and enthusiasm of the community we have created and it's the incredible volunteers who are the roots of the strong communities across Peel Region.

Sincerely,



Carine Strong  
Executive Director





## 2015: A Year in Review

- Over **32,436 referrals** were made by Volunteer MBC to close to **200 member community service organizations** -- the result: **over \$3.5 million hours of energy and expertise** were channeled into servicing people across our community;
- We welcomed **129,365 unique visitors to our website**, an increase of 8.4% from the previous year;
- There were an additional **60,000 repeat visitors to our website**;
- Our On-line Volunteer Referral System averaged 6,200 visitors per month;
- Volunteer MBC's **social media outlets had strong growth** with:
  - 30% increase of "likes" on our Facebook Fan page
  - 49% increase of "likes" to our Step Up Youth Volunteer Ambassadors Facebook Fan page
  - 31% increase of "followers" to our Twitter page
  - 109% increase of "followers" to our LinkedIn Company page
- Our local *ChangeTheWorld - Ontario Youth Volunteer Challenge* was held in April/May and engaged **8,460 youth in 391 events**. Together they accumulated an astounding **32,282 volunteer hours** over the 6 week campaign;
- Volunteer MBC's Step Up Youth Volunteer Ambassadors engaged **400 peers in 7 SUYVA lead events, contributing 2,000 volunteer hours**;
- Our bi-monthly "*i care...i volunteer*" e-newsletter reached over **15,000 volunteers with each issue**;
- Via our Volunteer Engagement Survey, out of the 345 respondents, **94% indicated that they would use our services again** and **92% indicated that they would recommend Volunteer MBC's services to others**;
- Our membership continued to grow to serve close to 200 community service organizations and partners;
- **64% of our members indicated that our referral service improved and increased organizational capacity to deliver services to their clients**;
- **439 individuals attended training sessions** offered through Volunteer MBC's *Training Centre for Service Excellence*;
- Volunteer MBC's in-house volunteer team grew to **364 individuals who contributed 10,860 hours** to assist our centre in delivering our services in these four key portfolios: community engagement; marketing and communications; operations; and programming.

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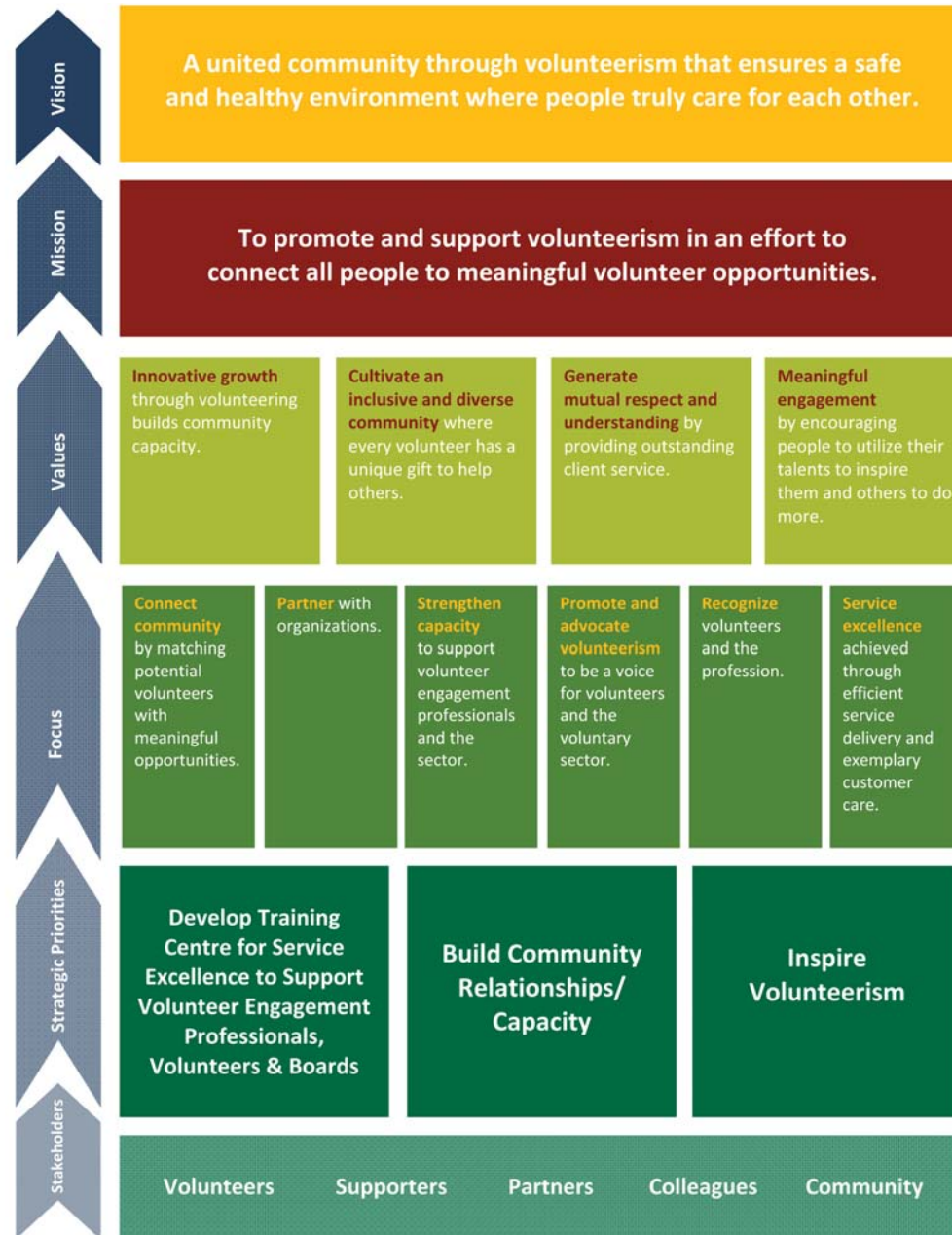
*“ With Volunteer MBC, I was referred to volunteer opportunities that suited my interests well, and the organizations behind them were very professional and provided me with a good volunteering experience. ”*

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*~ Jane, Volunteer ~*

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# Our Strategic Plan



*“The training was presented excellently and the facilities were well organized with a wealth of knowledge.”*

*~ Training Session Participant ~*



*“Volunteering has helped me grow both personally and professionally. Volunteer MBC has given me the opportunity to work with some incredible organizations and events that cater to my interests.”*

*~ Mitali, Volunteer ~*



# 2015 Year-end Financial Statement

## VOLUNTEER MISSISSAUGA BRAMPTON CALEDON

### STATEMENTS OF REVENUE, EXPENDITURE & ACCUMULATED EXCESS OF REVENUE OVER EXPENDITURE- ALL PROGRAMS

FOR THE YEAR ENDED DECEMBER 31, 2015

REVENUE	2015	2014
The Region Of Peel Sustainable Fund	136,999	134,577
The Region Of Peel Small Capital Fund	---	4,500
The Region Of Peel Organizational Effectiveness	9,308	---
The Trillium Foundation of Ontario	79,327	75,114
United Way Of Peel Region	82,615	82,000
United Way Of Peel Region- Other	---	2,500
Ministry of Citizenship & Immigration & International Trade (OVCN)	722,225	615,539
Ministry of Citizenship & Immigration & International Trade (VMBC CTW)	17,310	32,645
Municipalities - Mississauga, Brampton & Caledon	69,826	67,532
Mississauga Community Foundation	23,113	15,887
Green Shield Canada Foundation	---	5,135
Grants Ontario-Sports Grant	14,140	5,294
Project Management Fees	111,102	111,614
Conference & Workshop Fees & Memberships	55,305	37,203
Interest Income	3,927	2,136
Donations	10,728	1,599
Service Canada - Summer Student	4,974	4,981
Other	15,970	30,442
	<u>1,356,869</u>	<u>1,228,698</u>
EXPENDITURE	2015	2014
Audit & Legal Fees	17,318	10,085
<b>Management &amp; Administration Fees</b>		
Premises Rental & Occupancy	58,652	60,038
Project Management Cost	80,902	87,267
Insurance	2,718	2,725
Amortization	46,998	37,703
Other	68,548	40,498
<b>Program Costs</b>		
Telephone & Internet	6,039	5,647
IT Support	18,567	15,132
Workshops	10,108	4,590
Website & Programming Tools & Web & Email Hosting	99,643	137,909
Office, Supplies, Postage & Delivery	3,028	5,173
Printing	3,163	2,770
Marketing	79,600	7,193
Salaries & Benefits	669,756	633,892
Training & Travel	79,171	75,050
Other Program Costs	97,613	71,022
	<u>1,341,824</u>	<u>1,196,694</u>
<b>NET EXCESS OF REVENUE OVER EXPENDITURE FOR YEAR</b>	<b>15,045</b>	<b>32,004</b>
<b>ACCUMULATED EXCESS OF REVENUE- Beginning Of Period</b>	<b>203,400</b>	<b>171,396</b>
<b>ACCUMULATED EXCESS OF REVENUE- End Of Period</b>	<b>218,445</b>	<b>203,400</b>

Financial statements audited by George A. Ormsby, Chartered Professional Accountant, Chartered Accountant, Licensed Public Accountant

# Our Community Impact



\*based on 40 hours per week for 48 weeks

\*\*average hourly rate in Ontario for health care/social assistance industry

*"Many thanks to SUYVA for their donation to Our Place Peel. We truly appreciate your support and partnership."*

~ Our Place Peel ~



*"Thank you very much for putting in all your efforts and sending us so many links for volunteering opportunities. We are very thankful to Volunteer MBC for supporting us in this journey as a newcomer."*

~ Anu, Volunteer ~



# Growing Strong Communities Together

- For the past 6 years, the Ontario Volunteer Centre Network (OVCN), via funding from the Ministry of Citizenship, Immigration & International Trade (MCIIT) selected **Volunteer MBC to manage the “ChangeTheWorld” annual Youth Volunteer Challenge Campaign** by providing support to 24 Volunteer Centres to connect youth to meaningful volunteer opportunities in their community. In 2015, we helped to engage over 41,000 high school students who volunteered for 227,000 hours to hundreds of community and school events across Ontario.
- MCIIT provided \$1.5M for a two-year Volunteer Certification Initiative project, which is tied to the Pan Am / Parapan Am Games, held last summer. **Volunteer MBC, on behalf of the OVCN, is responsible for the administration to help deliver PREB-Ontario Volunteer, a Volunteer Legacy Initiative to support volunteer recognition.** 25,000 PREB Certificates were delivered to the Games volunteers which provide a lasting legacy piece to recognize thousands of volunteers and the skill-sets they gain through their community engagement.
- In the Fall of 2015, **Volunteer MBC, in partnership with Rogers TV Peel Region, pre-taped Season 2 of “i care...i volunteer”.** The series promotes volunteerism and puts the spotlight on volunteers, community service organizations, and the programs and services provided by Volunteer MBC. The shows began airing in January, 2016 and is available on YouTube.
- Volunteer MBC is the lead organization for a collaborative, funded by the Ontario Trillium Foundation, for a **shared service model in volunteer development and management** with Vita Centre, Family Education Centre and Catholic Family Services of Peel and Dufferin. Year three was completed successfully. Based on volunteer audits, many best practices in volunteer infrastructure development in all participating organizations have already been implemented and as a result their volunteer and Board capacity is gaining momentum.
- Volunteer MBC as one (1) of eight (8) charitable organizations, through support from Ontario Trillium Foundation and the Region of Peel, have come together via a **collaboration on a two-year initiative to increase each organization’s fundraising capacity.**
- In 2015, Volunteer MBC also entered a partnership with Waterloo Region’s leading volunteer software start-up, Charity Republic, via funding received by the Region of Peel. **The partnership brings their Volunteer Management software available to member organizations of the centre who manage volunteers.** The on-line tool creates easy and affordable access to an all-in-one web and mobile platform, making it easier to schedule, track, manage and report on volunteers.

# Volunteer Recognition

Volunteer MBC's 5th Annual Volunteer Recognition Awards Event was held on April 14, 2015 in Brampton. Eleven award recipients were recognized for their exemplary efforts and voluntary achievements as follows (from left to right of photo):

*Back row (from left to right):*

- Renan Orquiza (Credit Valley Conservation), recipient of the Newcomer Gem Volunteer Award;
- Winston Meyer (Community Door Services Network), recipient of the Bonnie Yagar Award for Community Engagement Leadership;
- Neil Morris (Bethell Hospice) recipient of the Helping Hands Recognition Certificate;
- Greg Symons & The Symons Group – ScotiaMcLeod (Community Living Mississauga), recipient of the John Huether Award for Volunteering Excellence and Corporate Volunteer Engagement Award;
- Rev. David Mercer (The BRIDGE Prison Ministry), recipient of the Helping Hands Recognition Certificate.

*Front row (from left to right):*

- Marianthi Karras (Seva Food Bank), recipient of the Leader in Volunteer Engagement Award;
- Shirley Daniels (The Riverwood Conservancy), recipient of the Lifetime Volunteer Achievement Award;
- Khadijat Animashaun (Erin Mills Youth Centre), recipient of the Leader of Tomorrow Award;
- Tiffany Yeh (Step Up Youth Volunteer Ambassadors - SUYVA), recipient of the ChangeTheWorld Recognition Award.

*Missing from photo:*

- Luc Fillion (Canadian Red Cross – Meals on Wheels Program), recipient of the Helping Hands Recognition Certificate.

## Special Thanks To Our Volunteers

On December 2, 2015, in recognition of International Volunteer Day (December 5), Volunteer MBC acknowledged the contributions of 364 volunteers and staff who have gave their time as volunteers over the past year at the centre.

In 2015, they generously contributed 10,860 hours and it has been with their support, dedication and sharing their skills that Volunteer MBC has been able to deliver our programs and services across the community. Thank you for being the “roots” of Volunteer MBC and for all that you do for our Volunteer Centre!



# Our Members (as of December 31, 2015)

## Agency Members:

- Abbeyfield Caledon
- AbleLiving Services
- ACCES Employment - Mississauga Branch
- ADVAANA
- Alzheimer Society of Peel
- Animal Aid Foundation
- Armagh
- Art of Living Foundation
- Associated Youth Services of Peel
- Association for Bright Children, Peel Chapter
- Beamax Youth Foundation Inc.
- Bereaved Families of Ontario - Halton/Peel
- Bethell Hospice
- Big Brothers Big Sisters of Peel
- Boys and Girls Club of Peel
- Bramalea Boxing Club & Youth Centre (*Brampton Sports Alliance*)
- Bramalea Community Health Centre
- Brampton Canadettes Girls Hockey Association (*Brampton Sports Alliance*)
- Brampton Clean City (*City of Brampton*)
- Brampton Girls Softball Association (*Brampton Sports Alliance*)
- Brampton Hockey Inc.
- Brampton Jr. B. Bombers
- Brampton Minor Basketball Association (*Brampton Sports Alliance*)
- Brampton Theatres (*City of Brampton*)
- Brampton Track Club (The) (*Brampton Sports Alliance*)
- Caledon Community Services
- Caledon Meals on Wheels
- Caledon Parent-Child Centre/ Ontario Early Years Centre
- Caledon\Dufferin Victim Services
- Cameron Helps
- Canadian Cancer Society - Georgetown Dufferin Peel Unit
- Canadian Red Cross - Ontario Zone
- CARP Mississauga
- Catholic Family Services of Peel-Dufferin
- Central West Self Management Program (William Osler Health System)
- Centre for Education & Training
- Child Development Resource Connection Peel (Ontario Early Years)
- CMHA/Peel Branch (Canadian Mental Health Association)
- CNIB (Canadian National Institute for the Blind)
- Coalition for Persons with Disabilities
- Coalition of Agencies & Seniors Serving Immigrant Seniors (CASSIS)
- Community Door Services Network
- Community Living Mississauga
- Connect 4 Life
- Credit Valley Conservation Authority
- Cystic Fibrosis Canada, Peel & District Chapter
- Deaf Literacy Initiative
- Dixie-Bloor Neighbourhood Centre
- Drew Hildebrand Teen Benefit Fund
- EcoSource
- Elder Help Peel
- Elizabeth Fry Society of Peel-Halton (The)
- Epilepsy Halton Peel Hamilton
- Erin Mills Soccer Club inc.
- Erin Mills Youth Centre
- ErinoakKids Centre for Treatment and Development
- ETAG (Elder Technology Assistance Group)
- Evergreen
- Families of Virtue
- Family Education Centre
- Family Services of Peel
- Friends of the Mississauga Library System
- Greater Toronto Airports Authority - Welcome Team Volunteer Program
- Habitat for Humanity - Greater Toronto Area
- Habitat for Humanity - Halton/ Mississauga
- Healing Cycle Foundation (The)
- Heart House Hospice
- Holland Christian Homes
- ICAM Youth Empowerment Assistance Centre (YEAC)
- India Rainbow Community Services of Peel
- Interim Place
- Kidney Foundation of Canada (The)
- Kids Now Canada
- Kiwanis Club of Brampton Inc.
- Knights Table
- Lakeshore Community Outreach Centre Inc. - The Compass
- Learning Disabilities Association of Peel Region
- Lighthouse Program for Grieving Children (The)
- Malton Neighbourhood Services
- March of Dimes Canada
- Mary Centre of the Archdiocese of Toronto
- MCS Chorus
- MIAG Centre for Diverse Women & Families
- MICBA Forum Italia Community Services
- Mississauga Cycling Advisory Committee (MCAC)
- Mississauga Food Bank (The)
- Mississauga Fruit Tree
- Mississauga Rotary Club/Ribfest
- Mississauga Sports Council
- Multiple Sclerosis Society of Canada - Peel Region Chapter
- Nanny Angel Network
- Older Adult Centres' Association of Ontario
- One Voice One Team Youth
- Our Place Peel
- Pathway Community Programs
- Peace Ranch
- Peel Children and Youth Initiative
- Peel Children's Aid Foundation
- Peel Children's Aid Society
- Peel Crime Stoppers
- Peel HIV/AIDS Network
- Peel Senior Link
- PLASP Child Care Services
- Polycultural Immigrant & Community Services
- Port Credit Business Improvement Association
- Punjabi Community Health Services
- Rapport Youth & Family Services
- Regeneration Outreach Community
- Region of Peel, Health Services - Long Term Care
- Region of Peel, Health Services Department - Volunteer Resources
- Region of Peel, Human Services Department
- Riverwood Conservancy (The)
- Ronald McDonald House
- Rosa's Centre
- Rotary Club of Brampton
- S.E.N.A.C.A. Seniors Day Program Halton Inc.
- S.H.A.R.E. Agriculture Foundation
- Safe City Mississauga
- Salvation Army - Region of Peel Emergency Residential Shelters
- Scouts Canada - Peel Region
- Seniors Life Enhancement Centres
- Seva Food Bank
- Single Mothers in Progress
- Sistema Mississauga (previously Esperanza Music Project)
- Southside Shuffle Blues and Jazz Festival (The)
- Spectra Community Support Services
- Square One Older Adult Centre
- St. John Ambulance, Peel Region
- St. Leonard's Place Peel
- Supportive Housing in Peel (SHIP)
- The BRIDGE
- The Duke of Edinburgh's Award
- The Exchange
- The Journey Neighbourhood Centre
- The Story Garden/Baby Book Worms & Beyond
- United Achievers' Community Services
- Victim Services of Peel
- Victorian Order of Nurses (VON) Peel
- Visual Arts Brampton

## Our Members (as of December 31, 2015)

### Agency Members (continued):

- Vita Centre for Pregnant and Parenting Youth (Vita Manor)
- Wellspring Chinguacousy
- Workplace Safety and Prevention Services
- YMCA of Greater Toronto
- Youth Engagement & Activity Club

### Employer Member:

- General Mills Canada

### Sector Member:

- Eatonville Care Centre

### Individual Members:

- Finlay, P.
- Ghanchi, F.
- Osonowo, M.
- Prouse, S.
- Spencer, J.

### Associate Members:

- ACCESS: Allowing Children a Chance at Education, Inc.
- Art Gallery of Mississauga
- Canadian Marfan Association
- Community Environment Alliance
- Community Living Ontario

- COPE Service Dogs - Bolton Branch
- Council of Agencies Serving South Asians (CASSA)
- Ephraim's Place Community Centre
- First Book Canada
- Frontier College
- Heartland Creditview Community & Health Services
- JDRF - Peel Chapter
- Lions Club - Mississauga Central
- Mississauga Waterfront Festival
- Ontario Lung Association

- Salvation Army - Mississauga Community & Family Services
- Scrap for Food (Corporation)
- Serving our Saviour Community Church
- Ste. Louise Outreach (Food Bank)
- Visual Arts Mississauga
- William Osler Health System Volunteer Association
- York University (Science Engagement Office)

## Our Staff & 2015/2016 Board of Directors

### Volunteer MBC Staff:

- Carine Strong, Executive Director
- Marina Campos, Director, Operations
- Adriane Beaudry, CVRM, Manager, Volunteer Engagement & Programming
- Shaminda Perera, Manager, Community Engagement
- Sharon Clark-Koufis, Marketing, Communications & Membership Manager
- Ebony Wright, Coordinator, Community Engagement
- Madhuri Payidiparty, Office & Referral Coordinator
- Shilpa Kapadia, Administrative Assistant

### 2015/2016 Board of Directors:

- Arno Ilic, Principal Consultant, Ilic Management Consultants - *Board President*
- Jake Dheer, Senior Manager, Rogers TV - Peel Region, Simcoe, Grey, Bruce & Dufferin Counties - *Board Vice-President*
- Geraldine Aguiar, Director of Health Services, Caledon Community Services - *Board Secretary*
- Harjit Kaur, Strategic Finance Professional - *Board Treasurer*
- Bridget Saulnier, Co-owner, Mohawk Inn & Conference Centre & Toronto West KOA - *Board of Director*
- Michele Robinson, Recreation Supervisor Community Development, Community Services, City of Brampton - *Board of Director*
- Robert Crocker, Trustee, Mississauga Wards 6 & 11, Peel District School Board - *Board of Director*
- Rohit Mehta, Chairman, Incubate Institute - *Board of Director*
- Sukhjot Singh, Information & Referral Specialist and Career & Employment Information Specialist - *Board of Director*

*"I love volunteering at Volunteer MBC, the people are caring and the culture is so optimistic. It's like a family working together. We work hard, we have fun, we discuss, we have ideas and we all love helping people. We all share the same passion - passion of making the world a better place to live."*

*~ Wardah, Volunteer at Volunteer MBC ~*



# Our Supporters, Partners & Friends

Special thanks to the following for your continued support of Volunteer MBC:



Special thanks to the following “partners” of Volunteer MBC  
for your support towards our mission delivery:



Special thanks to the following “friends” of Volunteer MBC:

Arno Ilic • Beth Cooper • Blanche Monteiro • Bob & Carine Strong • Bonnie Yagar • Bridget Saulnier •  
City of Brampton • COBS Bread • Geraldine Aguiar • GMCR Canada Holding • Ilic Management Consultants •  
Jake Dheer • Joanna Westlake • Jonathan Cox • JSO Consulting • Kruger Products L.P. • Lily Ostos •  
Cody Palmer-Almond • Lions Club Cooksville - Mississauga • Madhuri Payidiparty • Marina Campos • Michele Robinson •  
Mohawk Inn & Convention Centre • Mridula Srivastava (Royal Bank of Canada Employee Volunteer Grant) •  
Pallett Valo - LLP • Petra Pausch • Robert Crocker • Rogers TV • Rohit Mehta • Scotia Bank - Orangeville •  
Scotia Wealth Management™ - ScotiaMcLeod®, a division of Scotia Capital Inc. - Vikrant Financial Group •  
Second Cup - 7700 Hurontario Street • Sharon & Paul Koufis • Shilpa Kapadia • Siobhan McDonald •  
Stephanie Redcliffe • Sukhjot Singh • Susan Narin • The Award Store •  
Tim Kott Insurance Agency – The Cooperators • Toronto West KOA Campground • Tracey Chiasson



### **Volunteer MBC - Brampton (Main Location)**

c/o Community Door Brampton  
7700 Hurontario Street, Unit 601  
Brampton, ON L6Y 4M3

### **Volunteer MBC - Mississauga**

c/o Family Services of Peel  
151 City Centre Drive, Suite 501  
Mississauga, ON L5B 1M7

### **Volunteer MBC - Caledon (Satellite Locations)**

*1st Friday of each month:*  
c/o Margaret Dunn Valleywood Branch  
of Caledon Public Library  
20 Snelcrest Drive  
Caledon, ON L7C 1B5

*2nd Friday of each month:*  
c/o Albion Bolton Branch  
of Caledon Public Library  
150 Queen Street South  
Bolton, ON L7E 1E3

**905.238.2622**

**[www.volunteermbc.org](http://www.volunteermbc.org)**

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**[www.canadahelps.org/en/charities/volunteer-mbc](http://www.canadahelps.org/en/charities/volunteer-mbc)**

**Charitable Registration #84792-0469-RR0001**